

## Floyd County General Assistance:

1206 S. Main Street - 641-257-6363

Office Hours:

8:00-12:00/1:00-4:30 Monday- Friday

*Areas of Assistance:*

*Rent*

*Utilities*

*Medical*

*Hospital*

NO DEPOSITS

**\*\* Must be a Floyd County Resident for at least one year.**

## North Iowa Community Action

404 N. Jackson St. - 641-228-2893/800-873-1899

Office Hours:

8:00-12:00/1:00-4:30 Mon - Fri

*Areas of Assistance:*

*Energy Assistance*

*Utility Deposits (not including water & garbage)*

*Rent (COVID related only)*

**\*\* Must be a Floyd County Resident**

## Crisis Intervention Services

24/7 Domestic Assault Crisis Line: 855-424-9133

24/7 Sexual Assault Crisis Line: 1-800-479-9071

## Elevate Mobil Crisis Response

24/7 Mental Health Crisis Line: 855-581-8111

- 1 hour response time
- Assist all ages
- Text: 855-895-8398
- National Suicide/Crisis Line: 988

## Friends of the Family

24/7 Crisis Line: 800-410-7233

*Area of Assistance: Housing*

## St. John Clothing Room

**\*\*By Appointment only- 228-3397**

St. John Evangelical Lutheran Church

200 S. Main Street

Office hours:

9:00 – 1:00 pm Monday-Friday

*Areas of Assistance: Clothing*

## Messiah Food Pantry

102 N. Main Street – 641-228-7022

(Entrance on East Side)

Hours of Operation:

9:00 -12:00 Wednesday

12:00 – 3:00 Friday

**\*\* Must be a Floyd County resident**

**Must have a Photo Id with current local address to receive assistance**

**Income based guidelines**

**May only receive assistance once every 30 days**

## Bethany Alliance Church

1100 Clinton St. - 641-228-1318

Office Hours:

9:00-12:00/1:00-3:00 Monday-Friday

*Areas of Assistance:*

*Funds for Utilities*

*Non Perishable foods on emergency basis*

*Clothing*

*Furniture, household items*

## Our Brother's Keeper

**\*\*By appointment only- call 228-5368**

Trinity United Methodist Church

601 Milwaukee Street

Office Hours:

9:00 – 1:00 p.m. Monday – Friday

*Areas of Assistance:*

*Utilities*

*Rent*

*Food vouchers*

*Gas – for medical appointments, proof required*

NO DEPOSITS

NO PHONE BILLS

**\*\* : Must be a Charles City resident for six months**

**May only receive assistance 1 time per 12 month period.**

**\*\* Must Be a Floyd County Resident**

## St. John Compassion Fund

**\*\*Tuesday 10:00-11:00 am only**

St. John Evangelical Lutheran Church  
200 S. Main Street - 641-228-3397

*Areas of Assistance:*

*Food/Hygiene vouchers- must have contacted Food  
Pantry first*

*Gas Vouchers- must have medical appointment card or be  
going to a job interview*

NO DEPOSITS

NO RENT

NO PHONE BILLS

**\*\* Must be a Floyd County Resident with  
Current Photo Identification**

## Salvation Army

St. John Evangelical Lutheran Church  
200 S. Main Street

Office hours are 9:00 a.m. – 1:00 p.m.  
Call for assistance 641-228-3397

*Areas of Assistance:*

*Rent – Eviction notices only*

NO FIRST MONTH RENT

NO DEPOSITS

NO PHONE BILLS

**\*\* Must be a Floyd County Resident  
May only receive assistance 1 time per 12 month  
period**

## Immaculate Conception Church Tithe Fund:

106 Chapel Lane - 641-228-1071

Contact Sister Diana

Office Hours:

8:30-12:00/1:00-4:30 pm Monday-Thursday

8:30 – 12:00 Friday

*Areas of Assistance:*

*Food Vouchers*

*Gas Vouchers*

**\*\* Must have a valid Floyd County Photo I.D.**

## Charles City Housing Authority

***Application Process-***

***No Immediate assistance available***

205 Greenlees Circle - 641-228-6661 ex. 3

Apply online: [www.waitlistcheck.com/IA60](http://www.waitlistcheck.com/IA60)

Office Hours: 9:00-4:00 Monday, Tuesday, Thursday  
Wednesday & Friday by appointment only

*Areas of Assistance:*

*Public Housing Units-*

*North & South Cedar Terrace Apartments*

*Morningside Apartments*

*Section 8 Voucher program*

## Iowa Department of Human Services

1206 S. Main St. – 641-228-5713

***Application Process –***

***No Immediate assistance available***

## Clothing Closet

501 11<sup>th</sup> St

Hours: 10:00 a.m. – 5:30 p.m. Monday & Wednesday  
10:00 a.m. – 1:00 p.m. Friday

*Area of Assistance*

Clothing & Miscellaneous

## Hope for Life Pregnancy Center

705 N Main Street 641-715-1537

Hours: 12:00 p.m. – 5:00 p.m. Monday – Thursday

Areas of Assistance:

Pregnancy testing, education and support